

Application for Service - City & Rural Wataga & Foxtown Areas

309-483-3111

www.oneidatel.com

129 W Highway 34, PO Box 445, Oneida, IL 61467



Customer Information

Applicant Name _____ SS# _____

Email _____ Cell _____ Date of Birth _____

Co-Applicant Name _____ SS# _____

Email _____ Cell _____ Date of Birth _____

Service Address _____

Billing Address _____

Do you want to be listed in the directory? Yes No Directory Listing _____

Applicant Employer _____ Years _____ Phone Number _____

Co-Applicant Employer _____ Years _____ Phone Number _____

What school did you graduate from? _____ Ethnic Group _____

Do you have any disabilities that may inhibit access to service offerings? Yes No

List Disabilities _____

Closest Living Relative _____ Phone Number _____

\$50 Standard Installation Fee Due with Application - Will be Credited on First Bill



Internet

No Data Caps on Any Internet Products!

Gigabit **\$125⁰⁰**

· Up to 1 Gigabit Down/1 Gigabit Up

Platinum **\$95⁰⁰**

· Up to 500Mbps down/500Mbps Up

Gold **\$80⁰⁰**

· Up to 250Mbps down/250Mbps Up

Bronze **\$70⁰⁰**

· Up to 100Mbps down/100Mbps Up

Upgrades & Add-Ons

Managed WiFi Router\$5.00

Mesh Router\$3.00

Up to 2 based on home size

Office Use

Phone Number _____ Installation Required _____

Installation Date _____ Account Number _____

Installation Fee _____ Blade _____ Port _____ Fiber _____

All prices shown are monthly with the exception of installation charge. Prices do not include regulatory fees, surcharges and/or taxes. Users must subscribe to Internet to receive phone service. If additional service(s) are added after installation, \$50 fee will not be refunded. Gigabit is a maximum capacity. Speed is likely to be slower because transport overhead and other locations on the Internet are not yet gigabit-capable. Very few wireless routers support gigabit connection speeds. Gigabit speeds are "best-effort" and not guaranteed. Speeds in the 700 to 900Mbps range are most common on Gigabit tier.

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Television

Lifeline **\$28⁵⁰**

• Includes Locals, Weather, News & More

**Expanded \$105⁰⁰
& Lifeline**

Upgrades & Add-Ons

High Definition - Requires TV Service

- HD for Lifeline \$3.00
- HD for Lifeline & Expanded \$13.99

Premium Channels

- Cinemax \$12.00
- Showtime \$15.00
- HBO \$16.00
- Starz/Encore \$12.00

Set Top Boxes

Get a \$5/credit w/1st Set Top Box

- Standard Set Top Box..... \$5.00
- Standard DVR \$6.00
- HD Set Top Box..... \$7.00
- HD DVR \$8.00
- Whole Home DVR - Add..... \$3.00
- Replacement Remote \$15.00



Phone

Must subscribe to Internet Service to Receive Phone Service

Standard Phone **\$10⁰⁰**

• Residential Phone

Standard Phone Includes:

Keep Your Current Number, Calling Line ID Delivery Blocking, White Page Directory Listing, Do Not Disturb, 911 Registration, Call Forward Always, No Answer, Not Reachable, Unlimited Local & Long Distance, Speed Dial, 411 Directory Assistance (Per Use Fee), Voice Mail, Caller ID & Caller Name Delivery, Unified Messaging, Call Waiting, Call Hold, 3-Way Calling, Call Return, Last Number Redial & Anonymous Call Rejection

Select Phone **\$15⁰⁰**

• Residential Phone

Select Phone Includes:

Standard Phone plus Sequential Ring, Simultaneous Ring, homeXtend Mobile Client, Selective Call Acceptance, Call Rejection & Distinctive Ring

\$40 Installation Fee

Business Phone Service Available - Call for Details

Assistance Program

Financial assistance is available for eligible customers to help them afford Internet service thru the Affordable Connectivity Program (ACP).

I'm interested in finding out more about ACP



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Application for Service

Complete all sections which apply

Cramming

Due to some FCC rules now in effect, we are required to provide you this notice. Oneida Network Services Inc has made preparations to protect our customers from an illegal form of billing called "cramming". Some unscrupulous "third party billers" have tried to use this opportunity to collect money from people without their permission. Most third party billers are helpful, but it only takes a few bad apples to cause a problem.

FCC rules went into effect which do at least two things: 1) Allow you to block third party billers and 2) Allow us to separate out third party billers from our regular services. This makes them easier to spot.

We have not seen this to be a big problem in our area, but we need to follow the notification rules. We do recommend that you review your bill always and contact us with any questions.

Electronic Banking (ACH)

With our **Direct Payment Program**, you will not have to write another check to pay for your monthly communications bill. When you enroll, we will automatically deduct the 'TOTAL AMOUNT DUE' (found on your bill) from your checking account on the 22nd of each month. You will continue to receive your monthly bill for review, but it will reflect 'Direct Payment Program' authorization.

I wish to use Electronic Banking

I (we) hereby authorize Oneida Network Services Inc, hereinafter called COMPANY, to initiate debit entries to my (our) checking account indicated below, at the depository name below, hereinafter called DEPOSITORY, to debit same to such account from my checking account on the twenty-second (22nd) of each month.

This authority is to remain in full force and effect until COMPANY and DEPOSITORY have received written notification from me of its termination and/or bank account is discontinued, in such time and in such manner as to afford COMPANY and DEPOSITORY a reasonable opportunity to act on it. The notification to the COMPANY should reach them prior to the 18th of the month with termination to affect the next month's billing. I understand that adequate account balances must be maintained by me for the ACH debit on the 22nd. If not, a fee will be charged to my telephone account and the resulting non-payment could lead to disconnection of service.

For verification purposes, a voided check must accompany this agreement.

Name on Account _____ Bank Name _____
Transit/ABA Number (banking) _____ City, State, Zip _____
Account Number _____
Signature _____

Authorized Contact Information

Keeping your information private is important to us. In keeping with the Customer Proprietary Network Information (CPNI) rules, we are asking that you provide the information below, so that we can confirm with whom we are speaking when you contact us by phone. Additionally, you may add other 'authorized' users to your account. They can be anyone that you wish, or those that need to have access, to make changes to your account with us.

1. _____ 2. _____ 3. _____

What is your mother's maiden name? _____ Your Favorite Color? _____ Requested Password? _____

Signature _____

Customer Compliance Agreement & Authorization

By establishing account with Oneida Network Services Inc Technology or using any software provided, developed, licensed or owned by Oneida Network Services Inc, I agree to be bound by this Agreement and to use the Services in compliance with this agreement and other Oneida Network Services Inc's policies posted from time to time on Oneida Network Services Inc's website at www.oneidatel.com.

I understand that all charges are listed on this application are monthly and do not include taxes and regulatory fees.

I authorize Oneida Network Services Inc Technologies to install all appropriate equipment for the services I have requested. I understand that all policies and procedures can be found on Oneida Network Services Inc's website or given upon request. All adults are required to sign this application.

I agree to pay for the Broadband Service and/or Digital TV Service for a minimum of six (6) months. If I terminate service within the six (6) months, I must continue to pay the monthly service fee for the remainder of the initial six (6) month term.

Customer Signature _____ Date _____

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