

# Application for Service - Oneida

309-483-3111  
129 W Highway 34, PO Box 445

www.oneidatel.com  
Oneida, IL 61467



Oneida Telephone Exchange

## Customer Information

Applicant Name \_\_\_\_\_ SS# \_\_\_\_\_  
 Email \_\_\_\_\_ Cell \_\_\_\_\_ Date of Birth \_\_\_\_\_  
 Co-Applicant Name \_\_\_\_\_ SS# \_\_\_\_\_  
 Email \_\_\_\_\_ Cell \_\_\_\_\_ Date of Birth \_\_\_\_\_  
 Service Address \_\_\_\_\_  
 Billing Address \_\_\_\_\_  
 Do you want to be listed in the directory?  Yes  No Directory Listing \_\_\_\_\_  
 Applicant Employer \_\_\_\_\_ Years \_\_\_\_\_ Phone Number \_\_\_\_\_  
 Co-Applicant Employer \_\_\_\_\_ Years \_\_\_\_\_ Phone Number \_\_\_\_\_  
 What school did you graduate from? \_\_\_\_\_ Ethnic Group \_\_\_\_\_  
 Do you have any disabilities that may inhibit access to service offerings?  Yes  No  
 List Disabilities \_\_\_\_\_  
 Closest Living Relative \_\_\_\_\_ Phone Number \_\_\_\_\_



## Internet

No Data Caps on Any Internet Products!

- Gigabit** **\$125<sup>00</sup>**  
 · Up to 1 Gigabit Down/1 Gigabit Up
- Platinum** **\$90<sup>00</sup>**  
 · Up to 500Mbps down/500Mbps Up
- Gold** **\$80<sup>00</sup>**  
 · Up to 250Mbps down/250Mbps Up
- Bronze** **\$70<sup>00</sup>**  
 · Up to 100Mbps down/100Mbps Up

### Upgrades & Add-Ons

- Managed WiFi Router .....\$3.50

**You'll receive a \$20/mo discount on your Internet service when you also sign up for Phone service**

## Office Use

Phone Number \_\_\_\_\_ Installation Required \_\_\_\_\_  
 Installation Date \_\_\_\_\_ Account Number \_\_\_\_\_  
 Installation Fee \_\_\_\_\_ Blade \_\_\_\_\_ Port \_\_\_\_\_ Fiber \_\_\_\_\_

All prices shown are monthly with the exception of installation charge. Prices do not include regulatory fees, surcharges and/or taxes. Gigabit is a maximum capacity. Speed is likely to be slower because transport overhead and other locations on the Internet are not yet gigabit-capable. Very few wireless routers support gigabit connection speeds. Gigabit speeds are "best-effort" and not guaranteed. Speeds in the 700 to 900Mbps range are most common on Gigabit tier.

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## Television



- Acclaim Lite** **\$56<sup>00</sup>**
- Acclaim Choice** **\$40<sup>00</sup>**
- Acclaim Choice & Choice+** **\$45<sup>00</sup>**
- Acclaim Lite & Choice** **\$96<sup>00</sup>**
- Acclaim Lite, Choice & Choice+** **\$101<sup>00</sup>**



- Absolute Prime** **\$146<sup>00</sup>**
- Absolute Prime +** **\$156<sup>00</sup>**

All packages include 3 Simultaneous Streams & Restart TV

### Analog TV - available in Oneida City Only

- Lifeline** **\$34<sup>50</sup>**
- Expanded & Lifeline** **\$93<sup>00</sup>**

### Acclaim & Absolute Upgrades & Add-Ons

#### Premium Channels

- HBO .....\$20.00
- Starz .....\$13.00
- StarzEncore.....\$8.00
- Cinemax.....\$14.00
- Showtime.....\$11.00
- MGM+.....\$7.00
- Sports Package w/Prime.....\$9.00
- Sports Package w/Prime+ .....\$7.00

#### Features & Add-Ons

- Cloud DVR.....\$5.00
- EPIC Slate Set-Top Box-\$8.00/ea Qty\_\_\_\_\_

#### Simultaneous Streams

- Up to 5 Streams .....\$3.00
- Up to 7 Streams.....\$5.00
- Up to 10 Streams.....\$7.00
- Up to 12 Streams.....\$9.00

### Analog Upgrades & Add-Ons

#### Premium Channels

- HBO .....\$16.00
- HBO/Cinemax.....\$25.00

Acclaim & Absolute Cable TV services available through Oneida Network Services (ONS). ONS Internet required to receive services. Acclaim can be watched via Roku, Apple TV, Amazon Firestick, Android tablets, iPad, and web browsers. The EPIC Slate Set Top Box is also available for a monthly fee. See [www.oneidatel.com/television](http://www.oneidatel.com/television) or call for details.



## Phone

- Residential \$28<sup>46</sup>**  
**Phone**

Long Distance & Calling Feature Available. Call for Business Phone Systems & Service.



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Complete all applicable sections

## Cramming

Due to some FCC rules now in effect, we are required to provide you this notice. Oneida Telephone Exchange has made preparations to protect our customers from an illegal form of billing called "cramming". Some unscrupulous "third party billers" have tried to use this opportunity to collect money from people without their permission. Most third party billers are helpful, but it only takes a few bad apples to cause a problem.

FCC rules went into effect which do at least two things: 1) Allow you to block third party billers and 2) Allow us to separate out third party billers from our regular services. This makes them easier to spot.

We have not seen this to be a big problem in our area, but we need to follow the notification rules. We do recommend that you review your bill always and contact us with any questions.

## Electronic Banking (ACH)

With our **Direct Payment Program**, you will not have to write another check to pay for your monthly communications bill. When you enroll, we will automatically deduct the 'TOTAL AMOUNT DUE' (found on your bill) from your checking account on the 22nd of each month. You will continue to receive your monthly bill for review, but it will reflect 'Direct Payment Program' authorization.

### I wish to use Electronic Banking

I (we) hereby authorize Oneida Telephone Exchange, hereinafter called COMPANY, to initiate debit entries to my (our) checking account indicated below, at the depository name below, hereinafter called DEPOSITORY, to debit same to such account from my checking account on the twenty-second (22nd) of each month.

This authority is to remain in full force and effect until COMPANY and DEPOSITORY have received written notification from me of its termination and/or bank account is discontinued, in such time and in such manner as to afford COMPANY and DEPOSITORY a reasonable opportunity to act on it. The notification to the COMPANY should reach them prior to the 18th of the month with termination to affect the next month's billing. I understand that adequate account balances must be maintained by me for the ACH debit on the 22nd. If not, a fee will be charged to my telephone account and the resulting non-payment could lead to disconnection of service.

**For verification purposes, a voided check must accompany this agreement.**

Name on Account \_\_\_\_\_ Bank Name \_\_\_\_\_  
Transit/ABA Number (banking) \_\_\_\_\_ City, State, Zip \_\_\_\_\_  
Account Number \_\_\_\_\_  
Signature \_\_\_\_\_

## Authorized Contact Information

Keeping your information private is important to us. In keeping with the Customer Proprietary Network Information (CPNI) rules, we are asking that you provide the information below, so that we can confirm with whom we are speaking when you contact us by phone. Additionally, you may add other 'authorized' users to your account. They can be anyone that you wish, or those that need to have access, to make changes to your account with us.

1. \_\_\_\_\_ 2. \_\_\_\_\_ 3. \_\_\_\_\_

What is your mother's maiden name? \_\_\_\_\_ Your Favorite Color? \_\_\_\_\_ Requested Password? \_\_\_\_\_

Signature \_\_\_\_\_

## Customer Compliance Agreement & Authorization

By establishing account with Oneida Telephone Exchange Technology or using any software provided, developed, licensed or owned by Oneida Telephone Exchange, I agree to be bound by this Agreement and to use the Services in compliance with this agreement and other Oneida Telephone Exchange's policies posted from time to time on Oneida Telephone Exchange's website at [www.oneidatel.com](http://www.oneidatel.com).

I understand that all charges are listed on this application are monthly and do not include taxes and regulatory fees.

I authorize Oneida Telephone Exchange Technologies to install all appropriate equipment for the services I have requested. I understand that all policies and procedures can be found on Oneida Telephone Exchange's website or given upon request. All adults are required to sign this application.

I agree to pay for the Broadband Service and/or Digital TV Service for a minimum of six (6) months. If I terminate service within the six (6) months, I must continue to pay the monthly service fee for the remainder of the initial six (6) month term.

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_



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Deposit \$ \_\_\_\_\_  
 Installation \$ \_\_\_\_\_  
 Membership \$ \_\_\_\_\_  
 Total Charges \$ \_\_\_\_\_

Application No. \_\_\_\_\_  
 R/W \_\_\_\_\_  
 (Yes or No)

**TOTAL AMOUNT OF CHARGES DUE IN ADVANCE AND IN THE FORM OF CASH OR MONEY ORDER**

**Application for Membership and Communication Service(s)**

The undersigned (hereinafter called the "Applicant") hereby applies for membership in Oneida Telephone Exchange (hereinafter called the "Cooperative"), upon the following terms and conditions:

1. The Applicant will pay to the Cooperative the sum of \$5 which, if this application is accepted by the Cooperative, will constitute the Applicant's membership fee.
2. Applicant requests  telephone or telecommunications services,  broadband services,  cable tv services (collectively "Communication Services") from the Cooperative and will pay therefore all assessments which, from time to time, shall be approved by the Board of Directors in accordance with the Bylaws of the Cooperative. It is expressly understood that all amounts paid by the Applicant in excess of operating costs and expenses of the Cooperative are furnished by him/her as capital and shall be credited with the capital so furnished as provided in the Bylaws.
3. The Applicant will grant to the Cooperative a right-of-way easement to construct, operate and maintain its facilities on the land occupied by said Applicant and in or upon all streets, roads, or highways abutting said land.
4. Applicant agrees to comply with and be bound by the provisions of the charter and Bylaws of the Cooperative, as amended, and such rules and regulations as may be from time to time adopted by the Cooperative.
5. The Cooperative agrees to accept the Application for Membership for the above marked Communication Services only upon receipt, in advance of all service connection fees and security deposit in an amount established by the Cooperative rules and regulations. All service connection fees shall be non-refundable. All security deposits are refundable under established policy and/or procedure of the Cooperative.
6. If any member fails to pay any billing for Communication Service(s) on or before the day fixed for payment, the Cooperative may disconnect the service(s) according to the Cooperative's rules and regulations.
7. The Applicant, by becoming a member, assumes no personal liability or responsibility for any debts or liabilities of the Cooperative, and it is expressly understood that his/her private property is exempt from execution for any such debts or liabilities.

The acceptance of this Application by the Cooperative shall constitute a contract between the Applicant and the Cooperative, and shall commence on the date service is made available by the Cooperative to the Applicant, and thereafter until cancelled by at least 30 days written notice given by either party to the other.

PLEASE SIGN BELOW

DATE: \_\_\_\_\_ 20\_\_\_\_\_

X \_\_\_\_\_

Witness \_\_\_\_\_

\_\_\_\_\_

Telephone# \_\_\_\_\_

Email: \_\_\_\_\_

\_\_\_\_\_  
Post Office Address

**ONEIDA TELEPHONE EXCHANGE**

BY \_\_\_\_\_

Applicant Service Requirements

Telephone/Service No.

Map No. \_\_\_\_\_ Certificate No. \_\_\_\_\_

Residential \_\_\_\_\_

Business \_\_\_\_\_

Both \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**PATRON'S VOLUNTARY CAPITAL CREDIT AGREEMENT**

"I/We further agree that Oneida Telephone Exchange shall pay to a charitable organization at their discretion or to the local School District and I/We hereby assign transfer of those funds and set over to said organization such capital credits as I/We may be entitled to by reason of the action of the board of directors of said Cooperative, conditioned on the following: 1) the two (2) years have elapsed following the date that capital credits were declared payable by the board of directors of the Cooperative to the patrons and to me/us and neither I/we nor my/our heirs have claimed such capital credits, 2) the Cooperative is unable to locate my/our whereabouts by letter to my/our last known address as shown on the record of the Cooperative." It is deemed the Patron's responsibility to keep us apprised of any address change that they might have.

In the presence of:

PLEASE SIGN BELOW

\_\_\_\_\_ X \_\_\_\_\_ SEAL

\_\_\_\_\_ \_\_\_\_\_ SEAL

**ACCEPTANCE**

Oneida Telephone Exchange does hereby accept the above assignment and agrees to make payment here in above directed.

Dated this \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_

BY: \_\_\_\_\_ SEAL